



## About NNT Solutions

### Incorporated in 2001

No-Name Technologies, INC (NNT) currently provides Computer and Information Technology solutions for both residents and businesses of the North Georgia area. **NNT** was founded over 5 years ago by two U.S. Army Soldiers stationed in Dahlenega, GA. Prior military, education, and real world experience in small to large organizations have not only proven invaluable to the current success shown over the past 5 years but will continue to pave the way into the next phase of NNT's growth.

### Products and Services

#### Residential Services:

- Computer and technology Product Sales
- Home Networking and automation
- Computer upgrade, Repairs, Training

#### Business Services:

- IT Service / Monitoring Agreements
- Networking implementation
- IT Consulting and outsourced IT support

#### OUR MISSION TO YOU

"The mission of No-Name Technologies, INC (NNT) is to be the premier provider of Information Technology services for Residents and Businesses to not only the North Georgia area but to future cities across the state as well. NNT is dedicated to building long-term relationships with their customers by providing quality products, knowledge of those products, services and customer support that surpasses all others. This will be done by demonstrating the lessons learned by the founders of NNT through experience in the military and life lessons; attention to detail, accountability and pride in what you do. The company's goal is simple; grow steadily without compromising the base for which it was founded upon."



### An IT Partner NOT a Provider

Your time is precious; you have more important issues to deal with rather than worry about your computers or your network. It is however a critical enabler to your business that these devices work when you need them most. So what do you do? NNT's Servicing Solutions is ideal for organizations and individuals which demand the utmost in computer and network reliance and quality service. Backed by over 30 plus years in combined IT experience, **NNT Solutions** addresses your IT needs by:

- Locally owned and operated
- Brick and mortar location located in the heart of Gainesville, GA
- Full Service Computer / Server repair and testing lab open 6 days a week.
- On-Call technicians available for our contract business customers, providing emergency services 24/7 including holidays.
- Guaranteed network availability
- Predictable IT spending costs
- Higher priority response for network issues
- Multiple levels of support and accountability.
- Assigned Network Engineer to oversee all IT operations, and becomes your IT Manager when planning for the future of your business in terms of automation
- Finally, technicians assigned to you but are accountable to the IT Manager to insure the highest level of quality; security and attention to detail are met at all times. **NNT** worries about your network and computers so you don't have to.





## NNT's Computer Services Center

NNT's Computer Service Center is located at  
104 Carrington Park Dr Suite B  
Gainesville, GA 30507



NNT's location is located on HWY-53 which connects to both GA-400 and I-985 this convenience allows not only walk-in customers to easily find NNT's repair lab, but allows NNT's multiple network Technicians to respond to all major Cities North of Atlanta within 45 minutes.

## NNT's Hours of Operation

### Computer Service Center

Monday thru Saturday (except on Holidays)  
from: 10:00 AM to 6:00 PM

### NNT Business Support Hours:

Normal Support Hours are from 8:00 AM to 5:00 PM Monday thru Friday. Emergency Support is available upon request. For Contract customers, hours depend upon the type of contract you have purchased. Some contract products include 24/7 availability to our support staff at all times.

## Proven Experience

With over 15 current contract customers and over 500 repeat customers **NNT** has continued to provide the best possible customer service available in the North Georgia Area. Some of our current Business customers include:

- JOA Marine
- Hidden Lake Academy
- 5<sup>th</sup> Ranger Training Battalion
- Tri-County Internal Medicine
- Foothills Family Medicine
- Dahlonega Internal Medicine
- Country Way Family Practice
- Albert International

**Microsoft**  
CERTIFIED  
Partner

Microsoft  
Small Business  
Specialist

## We are trained and certified to meet your needs....

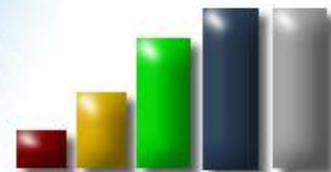
- Microsoft Certified Professionals (in multiple Areas)
- A+ Certified Computer Repair Technician
- Microsoft Certified Systems Administrator
- Microsoft Certified Systems Engineer
- Residential Integrator Course Trained
- DOD (Department of Defense) Level 2 Security Certified
- NSA Security Clearance
- Owners Military Experience include:  
Systems Administration for both Brigade / Battalion size Networks and Security Assurance Officers
- As a Business, **NNT** is a Microsoft Certified Partner and has competencies in Network Infrastructure Implementation

## Now offering....



**NNT** announced late March of 2006 that it will now partner with N-Able Technologies thus enabling **NNT** to be able to now offer a Managed Services offering to its current and new contract customers. The details of this product are still being discussed. This partnership means that **NNT** will be able to offer a full reactive / proactive 24/7 monitoring solution to its customers. This monitoring will have the capabilities to report on critical down devices, predictive failure and Security monitoring and much more. For customers that will have to meet HIPPA and Information Security Act guidelines this is great news... Contact **NNT** for more Info.





## What Some Of Our Customers Are Saying About US...

**Albert international** - Mary Ann Black – Office Manager

*"We are very pleased with NNT's friendly and do whatever it takes attitude to get the job done. One example was when we had a major need for remote connectivity and centralized secure document access. They not only solved this problem by Implementing a Small Business Server, but then exceeded our expectations by showing us other ways to fully utilize this technology, like accessing company contacts, our company calendar and outlook email from our cell phones. NNT always seems to go above and beyond our expectations, whether it is there rapid response to critical problems or their willingness to help-us with even the smallest of issues. I would recommend NNT to any company that truly values service, and attention to detail."*

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**Buford City Schools** - Rodney Thomason, Network Administrator

*"Buford City School System contacted NNT Solutions presenting email and network issues stemming from a failed Domain Controller migration from Windows 2000 Server to Windows 2003 Server during which the domain global catalog was lost. This issue kept us from being able to process email and created various other network issues. After contacting NNT Solutions and speaking with Michael, I was put into contact with Steve Moore to discuss the issue. After agreeing upon a price, Steve began immediately diagnosing the cause of the issue via remote connection without a break in work at the end of the normal business day. I left from work at around 8:15pm Friday evening with Steve continuing to work. I received a couple more informational phone calls from Steve after my departure from work and left the issue solely in his hands. We spoke again Saturday morning when I learned that Steve had worked on into the very early hours of Saturday morning until he had the problem corrected. The guys at NNT Solutions were "no-hassle" from the very beginning. They successfully and satisfactorily diagnosed and corrected the issue we were having in a manner that will prompt Buford City Schools to discuss future technical support details with NNT Solutions."*

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**Atlanta Inboard** - Beckie Bennion, Office Manager

*"We have been Utilizing NNT for the last 13 months. I love the Personal aspect of their staff, knowing who you will be dealing with to resolve issues is important to us. It is a great deal of relief working with a company that truly understands our business and takes ownership of the success of our business. NNT constantly strives to keep us operational at all times and is consistently looking at ways to improve our system. NNT is our one source for all technology questions, problems and concerns. They will do this even if the problem is not even related to them; they will take ownership of the problem and find someone for us to get the problem resolved. NNT truly is a part our Atlanta Inboard team..."*

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**Tri-Count Internal Medicine** – Sue Coker, Office Manager

*"NNT has been our IT company for the past 2 years now, and I must say that I am truly happy with their service thus far. They have been with us during a very stressful time when we implemented our new Practice Management Software as well as our Electronic Medical Records System. They not only provided us with a "take charge attitude" when helping us implement these technologies but helped keep the software vendors in check, often acting on our behalf, insuring that we were not being taken advantage of. The cost of support, even though we initially thought it was high, has proven to be one of our best decisions we have made. NNT has fixed, and prevented so many problems that I am sure I wasn't even aware of. With NNT doing what they do has enabled our system to stay up and running since it was implemented over 2 years ago without a single major event, this allows our Doctors to care for more patients while providing the best health care possible to our patients."*

